

PRODUCT LIABILITY APPLICATION

APPLICANT INFORMATION

- 1. Applicant's name:
- 2. Address:
- 3. Effective date:

THE INSURED'S CLIENTS

4. The company's customers are (specify %):

Manufacturers:	
Distributors:	
Wholesalers:	
Retailer:	
Consumers:	
Other(s):	

5. Name the main clients of the company:

THE PRODUCT

- 6. List of products.
- 7. Describe the end use of the product(s).





- 8. Specify any product which has been discontinued or modified for safety reasons.
- 9. Specify any new product under design and planned for the future.
- **10.** Specify any product sold to a third party as a component of another product.
- 11. Revenue

	Quebec	Other provinces	USA	Elsewhere
For next term				
Current year				
Previous year				

DESIGN AND EVOLUTION OF PRODUCTS

12. Name the person responsible for the design. Specify your title and qualifications.

- **13.** Explain if these are modifications to an existing product.
- 14. Describe the steps for the preliminary assessment of products (intended use, applicable standards and regulations, product safety, comparison with similar product, legal liability, etc.) and specify any safety margin included in the design.
- **15.** Describe the tests carried out while specifying whether the tests are carried out in-house or by an independent laboratory.
- **16.** Specify any modification made following the tests.





LEGAL ASPECT

- **17.** Design data and records (plans, sales, complaints, recalls, technical data, etc.) are kept in what way and for how long?
- **18.** Modifications to the original drawings are documented in which way.
- **19.** Are there appropriate written instructions (use, installation and precautions)? Ideally append an example.

STANDARDS AND INSPECTION

- **20.** Identify and explain, if necessary, the standards followed by the company (federal, provincial, municipal, US, industry practices, etc.).
- **21.** Specify any approval and / or certification by a recognized authority or laboratory (ULC, UL, FM, ACNOR / CSA, ANSI, WH, ETL, etc.).
- **22.** Has the company checked whether existing standards are applicable, if so how? Is the information constantly updated?
- **23.** Specify any product that has already been the subject of an investigation by government authorities.

QUALITY CONTROL (QC)

24. Specify any ISO accreditation (9001, 9002, 9003, etc.) and its date of entry into force.

25. Specify any other accreditation regarding the QC and its date of entry into force.





- **26.** Is there a complete QC program with procedures manual (if so, attach a copy of the procedures manual otherwise a copy of the table of contents and important procedures).
- **27.** Name the person in charge of the QC, his title, his qualifications and the title of the person to whom it relates.
- **28.** Describe the various controls (certificates of conformity, visual, physical, mechanical, chemical, operational, etc.) regarding raw materials, products in production and finished products.
- **29.** Describe the tests carried out on the products, specifying whether these tests take place in-house or by an independent laboratory.
- **30.** Detail any sample collection procedure while specifying the retention period.
- 31. How long are QC records kept? YEARS

OPÉRATIONS ET PROCÉDURES / OPERATIONS AND PROCEDURES

- **32.** Describe the operations and processes of the company, indicating the total number of employees. (Do not complete if this information is already detailed in the property / liability description report. Otherwise, detail on additional pages).
- 33. Is there an appropriate preventive maintenance schedule for machinery and equipment?
- 34. Name the main suppliers while specifying the materials and / or components.





- **35.** Specify any component manufactured by a third party.
- **36.** Specify any raw material or component from outside North America while indicating the country of origin.
- **37.** Are any specific qualifications required of company personnel (professionals, academics, technicians, etc.)?
- **38.** Some operations are subcontracted. If Yes, specify.
- **39.** Are there any contractual agreements with suppliers and / or subcontractors. If so, specify and ideally include a copy. Do these agreements contain limitation of liability clauses? If Yes, specify.
- **40.** Is proof of liability coverage required from any supplier and / or subcontractor. If not, comment. If Yes, ideally attach copies.

CONTENAINERS, PACKAGING AND LABELING (IF APPLICABLE)

41. Are the containers and packaging designed to properly protect the products? Specify.

- 42. Have tests been carried out on the containers? If Yes, specify.
- **43.** Are there appropriate warnings and instructions on the products and / or packaging? If Yes, ideally attach samples (labels, pictograms, etc.).





44. Packaging and labels meet government standards? If Yes, specify which one.

SALE AND DISTRIBUTION OF PRODUCTS

- **45.** Describe the sales method(s) (direct sales for salary and / or commission, network of exclusive or non-exclusive distributors, sales network, through entrepreneurs, via the Internet, etc.). Detail for sales in the USA and abroad.
- **46.** Are there contracts with distributors? If Yes, specify whether these contracts contain clauses restricting liability and attach copies of the contracts.
- **47.** Does the company distribute products made by others? If yes, specify indicating the country of origin of manufacture.
- **48.** Describe the product identification methodology (serial number, model, date of manufacture, order number, etc.).
- **49.** Are the products delivered by (%):

The company:	
Specialized carrier:	
Public carrier:	
Other:	

AFTER SALES SERVICE

50. Does the company offer after-sales service (installation, commissioning, maintenance, repairs, etc. If Yes, specify the stakeholders by (%):

Employees	
Distributors	
Subcontractors	
Others	
Specify:	





- 51. Have these stakeholders received appropriate training regarding the product(s)?
- 52. Who invoices the customer for after-sales service? The insured, A third (specify):
- **53.** Does the company offer after-sales service in the USA ? If Yes, detail the nature of the service, specifying the states.

CLAIM CONTROL

54. Describe the procedures in place to properly handle any product complaint, claim or recall.

- 55. Describe the company's loss analysis procedures.
- **56.** Describe the company's product safety analysis procedures (normal and abnormal or abusive use).
- **57.** List and detail (date, reason, amount, result, upcoming claim, judgment, out of court settlement, etc.) any claim(s), lawsuit (s), product recall (s) or significant or frequent complaint (s) in the past five (5) years.
- 58. Specify the corrective measures taken following these recalls.





ADDITIONAL DETAILS OR DOCUMENTS AND SAMPLES

59. To be attached if available

- Technical description, plan
- Catalog
- List of components and ingredients
- Example of labeling and warnings
- Etc.

Signature: _____

Date: _____

Please send the completed, signed and dated application to <u>underwriting@revau.com</u>

